



The Mercy Center for Performance Medicine & Specialty Care

The future of health care is ever-changing, and at Mercy, we're ready. Introducing The Mercy Center for Performance Medicine & Specialty Care. With the patient experience foremost in our minds, we designed a space that will continually optimize the latest technology, to offer care that's more personal, more efficient and more effective for those we serve.

Opening Spring 2023

Phase I Multi-Specialty Surgery Center | Retail Pharmacy | Café

Phase II Orthopedics, Sports Medicine & Therapy Services | Imaging | Lab Services

Phase III Third Floor Clinics | Gift Shop

Phase IV Center for Precision Medicine

INNOVATIVE DESIGN

- **Easy Access** We started by researching what patients want most. Our smart parking garage offers digital wayfinding and easy building access to create a stress-free experience that puts arriving patients at ease.
- **Future Flexibility** Because medicine is a fast-moving science, we hardwired flexibility into the building, making it a living space that will constantly adapt to advances in technology and therapeutic approaches.
- **Collaboration** The best care comes when expert minds share their knowledge and vast experience, so this building is designed to foster collaboration between specialists in related fields, bringing a full spectrum of expertise to each patient.
- **Single Point of Care** We've simplified health care by offering multiple services in one convenient stop: exams, lab work, scans, prescriptions and more.

UNPRECEDENTED EASE

Concierge Welcome – patients are greeted by name and receive a warm welcome from a concierge who will assist them with check-in and help guide them through their visit as needed.

Virtual Assistance – digital navigation to and within the building gives patients confidence to navigate the facility and all it has to offer.

Reimagined Waiting Rooms – comfortable, inviting spaces incorporate natural sunlight and calming views when possible.

Advanced Technology – We researched other world-class, customer-focused industries and applied what we learned to health care. Our new model features the latest technology, all designed to enhance the patient experience with:

- On-demand, real-time assistance
- Real-time virtual navigation and wayfinding
- Self-scheduled appointments, online eCheck-in, on-site digital registration and automated prior authorization
- Procedure pass to track pre-op tasks for each patient
- Direct scheduling across all functions for follow-up care



The Mercy Center for Performance Medicine & Specialty Care

701 S. New Ballas Rd. | St. Louis, Missouri
5 levels | 272,000 sq. ft.

GROUND FLOOR

Center for Precision Medicine, Imaging, Retail Pharmacy, Lab Services, Gift Shop and Café

Welcome and Registration

Center for Precision Medicine

Mercy precision medicine, or “personalized medicine,” tailors disease prevention and treatment to each patient by considering genetics, environment and lifestyle. In cancer patients, molecular testing can detect genetic variants that help physicians determine which treatments will improve survival and decrease side effects. Mercy’s advanced testing and services include:

- Multi-cancer early detection
- Germline testing
- Pharmacogenomics
- Somatic testing

Imaging

- 2 MRI/2 CT/3 Ultrasound/X-ray

Retail Pharmacy

Lab Services

Gift Shop

Café

SECOND FLOOR

Multi-Specialty Surgery Center and Chapel

Multi-Specialty Surgery Center (MSSC) - One of the largest in the U.S., our easy-access MSSC accommodates patient stays for up to 23 hours with lower costs than hospital surgery, in a more isolated environment.

6 Operating Rooms (4 additional ORs available for future growth)

2 Minor Procedure Rooms

33 Prep/Recovery Rooms

8 Post-anesthesia Care Unit Bays (41 beds total)

1 Cystoscopy Room

Chapel

THIRD FLOOR

Surgical Specialty Suite

Four Mercy Clinics - Specialists come together within each clinic to collaborate on creative solutions for exceptional patient outcomes in:

Bariatrics & General Surgery

Plastic Surgery

Neurosurgery

Pain and Spine

Urology

47 Exam Rooms

1 X-ray Room

3 Procedure Rooms

FOURTH FLOOR

Expansion Space

FIFTH FLOOR

Orthopedics, Sports Medicine & Therapy Services

Walk-in Orthopedic Clinic - For sudden breaks and sprains, our walk-in ortho clinic enables patients to go straight to the experts, with convenient extended hours on nights and weekends.

39 Exam Rooms

4 Treatment Rooms

1 Minor Procedure Room

5 X-ray Rooms

Sports Medicine & Therapy Services

To learn more, scan this code
or visit mercy.net/WelcomeCPM

